

## Harnessing the Power of Automation-Driven Direct Sourcing

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2 February 2023

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### **Staffing Industry Analysts Product Overview**



#### **CWS Council (partial list)**





SIA | Staffing Industry Analysts Contingent Workforce Strategies Council Webinar

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### **Our speakers today:**





Amy Geiger Director, FLEX Talent Solutions Marriott International



Joss O'Brart Vice President Sales, Europe WorkLLama



Kevin Leete Senior Director, Sales WorkLLama



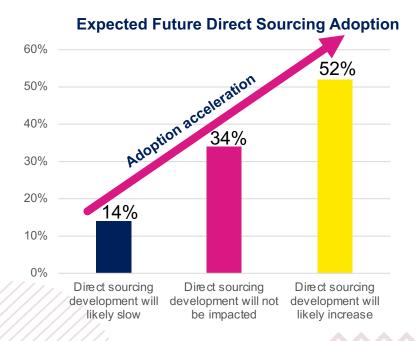
Moderator: John Schroeder Managing Director, Custom Research, SIA

## Agenda

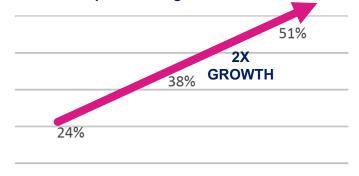
- Market Overview
  - Research
  - Global Implications
- The Marriott International Story
- Automation Holds the Key to Direct Sourcing 3.0
- Conclusion
- Q&A



## Direct sourcing adoption expected to accelerate in 2023



VMS Adoption During the "Great Recession"



2008

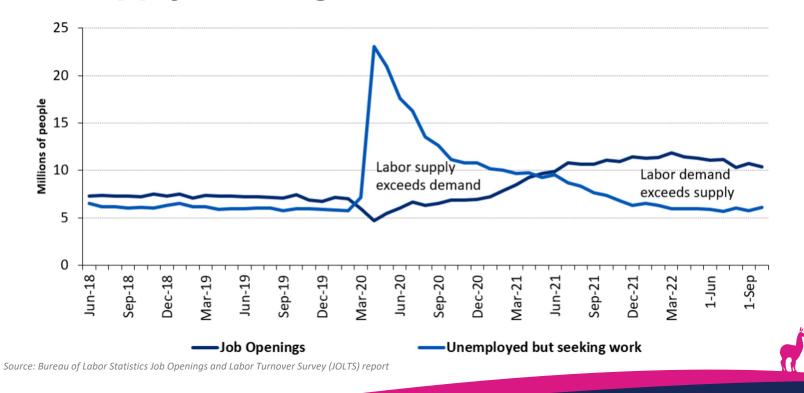
2007

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2009

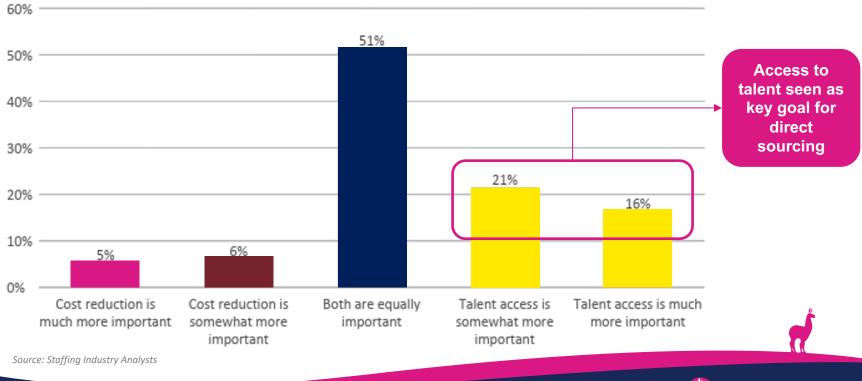
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## Direct sourcing acceleration can be linked to the labor supply shortage





### **Access Drives Adoption More Than Cost Reduction**



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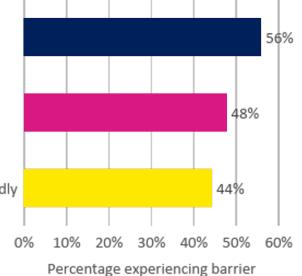
## **Top Direct Sourcing Barriers**

## Top barriers to direct sourcing % experiencing each barrier

Not enough time and/or resources

Lack of sufficient staff or bandwidth

Difficulty in scaling the program broadly



Automation, effectively applied, can lower these barriers





What does direct sourcing provide?

- Scalability
- Creating talent communities
- On-demand shift management
- Risk of not filling roles/covering shifts





DESHON HOTELS



On-Demand Shift Scheduling





## Automation, the Great Enabler

- Improves candidate access
- Personalized candidate engagement
- Provides scalability quickly
- Creates engaged talent communities

#### **Direct Sourcing 3.0**

- Market readiness
- Impacts to total talent approach



## What the Industry is Saying

"With scaling a major barrier for today's direct sourcing Leaders, automation holds the promise of further unlocking the potential of direct sourcing. And in many cases, we have only to look at approaches already in use for permanent positions, such as automated sorting of candidates."

"The key is to help recruiters figure out who are the best candidates. You do that already for talent acquisition for permanent positions. Why not copy and paste that for direct sourcing?" \*The automation helps to push demand out to market. But technology alone will not make things happen. You're trying to keep a regular engagement with candidates."

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## Key Takeaways

- Direct Sourcing 3.0 report
  - Direct sourcing toolbox
  - Best practices
  - Playbook for success
- Direct Sourcing
  - Leverage automation
  - o Gain greater access to talent, globally



## **Time for Your Questions...**





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## **Reports and key takeaways**



**Direct Sourcing 3.0 Report** 



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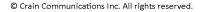
in 🎔 #CWSSummit



## **SIA Council Member Resources**

- Direct Sourcing Best Practices
- Direct Sourcing Platform Landscape Summary
- <u>CW Program Business Case Template</u>
- Best Practices in Contingent Diversity, Equity & Inclusion
- Wages and Inflation Data 2022
- The Global Gig Economy 2022 Edition
- MSP Global Landscape and Differentiators 2022
- VMS Global Landscape & Differentiators 2022
- Not a member? Contact the SIA Council team at:

enterpriseservices@staffingindustry.com





## **SIA Free Resources**



- DIRECT SOURCING 3.0: Personalization through Automation
- Unlocking the Potential of Parents in the Contingent Workforce
- <u>Making Direct Sourcing Work in Your Organization: Best Practices from Industry</u> <u>Leaders</u>
- Lexicon of Global Workforce-Related Terms
- Total Talent Management
- The Human Cloud, the Gig Economy & the Transformation of Work

**Coronavirus (COVID-19) Resource Center** 

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